

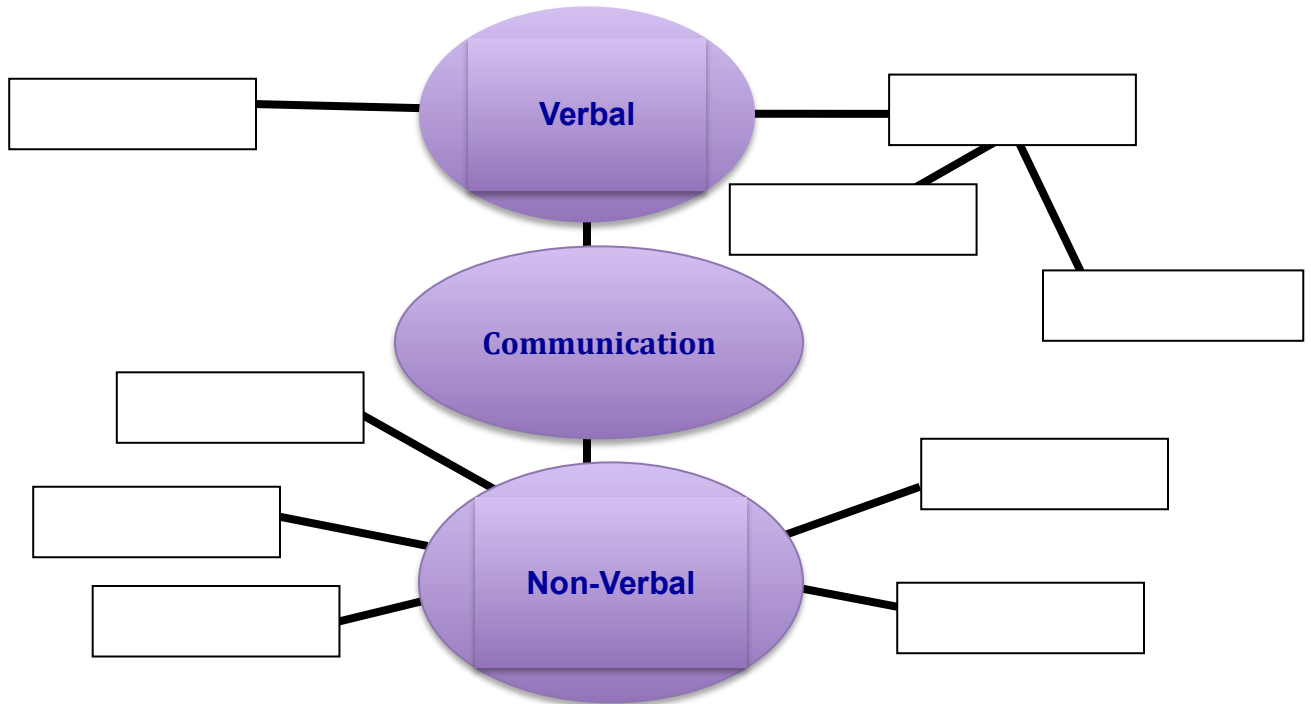
**1.02 Anticipation Guide: What is Communication?  
Handout**

**Name:** \_\_\_\_\_

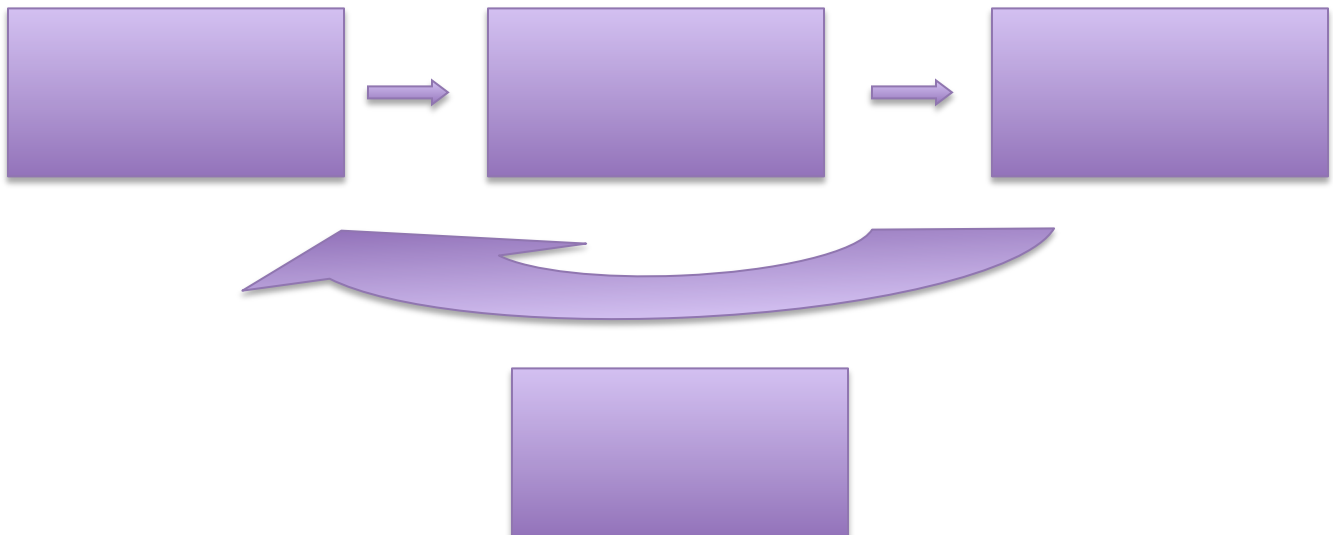
**Date:** \_\_\_\_\_

**Directions:** Use the terms provided at the bottom of the page to label the diagrams while viewing the Power Point Presentation.

**Verbal and Non Verbal Communication:**



**Communication Model:**



**Types of Communication**

- |                    |               |
|--------------------|---------------|
| Body Language      | Tone of Voice |
| Eye Contact        | Touch         |
| Facial Expressions | Vocabulary    |
| Gestures           | Written       |
| Spoken             |               |

**Communication Model**

- Feedback
- Message
- Receiver
- Sender

**1.02 The Communication Process  
Handout**

**Name:** \_\_\_\_\_  
**Date:** \_\_\_\_\_

**Directions:** Record notes and examples about the communication process while viewing the PowerPoint presentation.

**Engagement-**

Definition: \_\_\_\_\_

Examples of effective communication strategies: \_\_\_\_\_  
\_\_\_\_\_

**Understanding-**

Definition: \_\_\_\_\_

Examples of effective communication strategies: \_\_\_\_\_  
\_\_\_\_\_

**Education-**

Definition: \_\_\_\_\_

Examples of effective communication strategies: \_\_\_\_\_  
\_\_\_\_\_

**Sense of Partnership-**

Definition: \_\_\_\_\_

Examples of effective communication strategies: \_\_\_\_\_  
\_\_\_\_\_

**Active Listening-** \_\_\_\_\_

Components and examples

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_