

LTC FACILITIES REGULATION

Federal Level



State Level



Federal Level



- **Federal agency that works with state agencies**
- **Runs two national care programs**
 - ✓ **Medicare**
 - ✓ **Medicaid**

Federal Level



- **Helps pay for health care including nursing home care**
- **Sets quality standards for long term care facilities**
- **Nursing homes must be certified to receive Medicare and Medicaid funds**



Federal Level



Nursing Home Compare for Consumers [http://](http://www.cms.gov/CertificationandCompliance/Downloads/consumerppt.pdf)

www.cms.gov/CertificationandCompliance/Downloads/consumerppt.pdf

- Five Star rating system
- Quality of care information
- Characteristics of nursing homes



LTC FACILITIES REGULATION

State Level



Two Sections of DHSR:

- **Health Care Personnel Registry Section**

LTC FACILITIES REGULATION



Nursing Home Licensure and Certification Section

- **Determines location and number of nursing homes needed in NC**
- **Issues licenses to nursing homes giving permission to operate and provide care**
- **"Surveyors" conduct inspections to find out whether the nursing home meets federal rules**
 - ✓ **Routine inspections take place in nursing homes that receive payment through Medicare and Medicaid every 9 to 15 months**
 - ✓ **Surveys take three days on average**

LTC FACILITIES REGULATION



- **Provide quality care**
- **Protect residents rights**
- **Provide for resident and personal safety**
- **Keep center clean and safe**
- **Conduct yourself in a professional manner**
- **Demonstrate good work ethics**
- **Follow center policies and procedures**
- **Answer surveyor questions honestly and completely**



LTC FACILITIES REGULATION

LTCs can be put on
“*SANCTION*” because
of:



- **Substandard care**
- **CMP** – **C**ivil **M**oney **P**enalty

LTC FACILITIES REGULATION



CIMP-Civil Money Penalty

- **Fines collected as a result of nursing home violations**
- **Fines are redirected back in the nursing home industry to improve the quality of care**
- **In NC – Win A Step Up is funded by CMP**





Health Care Personnel Registry SECTION

There are two branches:

- 1. Investigations Branch**

- 2. Center for Aide Regulation and Education (CARE) Branch**



Health Care Personnel Registry SECTION

Investigations BRANCH

responsible for:

- 1. Health Care Personnel Registry**
- 2. Receiving reports from health care facilities**
- 3. Unlicensed health care worker investigations**
- 4. Listing "Pendings" and "Findings" on the Nurse Aide I and Health Care Personnel Registries**



Center for **Aide Regulation and Education (CARE) BRANCH** is responsible for

- 1. Nurse Aide I Registry, training and competency programs**
- 2. Medication Aide Registry and competency programs**
- 3. Geriatric Aide Registry and training**
- 4. Feeding assistant training curriculum**
- 5. Providing registry access and listing verification**



NC New Organizational Vision Award ~NC NOVA~

<http://www.ncnova.org/index.html>

NC Special State License that honors excellence in the workplace for people employed by home care agencies, adult care homes, and nursing homes.



NC New Organizational Vision Award

NC NOVA facilities have the following:

- 1. Well trained staff, satisfied and loyal workers helping families by caring for their loved ones;*
- 2. Stronger links among workers, residents, families, and management;*



NC New Organizational Vision Award

NC NOVA facilities have the following:

- 3. Chances for staff to better their skills and advance their careers;*
- 4. Stable, quality worker available now and for the future.*

Nurse Aides must
provide **good care**
and **comply with**
state and federal
and regulations.

Consequences of inappropriate actions by the Nurse Aide Student or CNA

Name of the Nurse Aide will be listed on the Health Care Personnel Registry for a "pending" allegation or substantiated allegation "finding(s)".



Consequences of inappropriate actions by the Nurse Aide Student or CNA

Nursing homes and other facilities must access the NC DHHS Health Care Personnel Registry before they hire unlicensed staff. Listings include:



- **Name of the Nurse Aide**
- **Nature of the finding or allegation**
- **Status of the investigation**
- **Listings on the NC Health Care Personnel Registry will also be listed on the National Practitioner Data Bank**



the **DataBank**

NATIONAL PRACTITIONER
HEALTHCARE INTEGRITY & PROTECTION

<http://www.npdb-hipdb.hrsa.gov/>

NPDB-HIPDB – National Practitioner Data Bank / Healthcare Integrity and Protection Data Bank

- **Nurse Aides** are considered **“practitioners”**
- **Substantiated negative “Findings” for nurse aides will appear in this national data bank!**

Consequences of inappropriate actions by the Nurse Aide Student or CNA

Deficiencies may be cited against the LTC where the Nurse Aide is employed



Prevent Problems ☺

- **Good resident care**
- **Given with a good heart**
- **Using Good standards**
- **Each and every day**
- **Equals a GREAT CNA who has nothing to fear and everything to gain.**



Prevent Problems ☺



NATIONAL
PRACTITIONER
DATA BANK

CAREER DOWN THE DRAIN

WASH YOUR HANDS OF . . .

- **PATIENT ABUSE OR NEGLECT**
- **DRUG DIVERSION**
- **FRAUD**
- **MISAPPROPRIATION OF PROPERTY**

Or your career could go down the drain!